

Outdoor Concert Protocols

These protocols are intended to protect everyone's health, while enjoying our concert events. Thank you for your cooperation in adhering to the guidelines.

Please do not attend the concert if you are exhibiting symptoms of COVID-19 (fever, cough, sneezing, shortness of breath, loss of smell)

Attend at your own risk. We will have cleaning and social distancing protocols in place to protect everyone, but these do not guarantee that you will not be exposed to COVID19. If you are in the high-risk categories defined by the Centers for Disease Control (CDC), we strongly request that you do not attempt in-person attendance. The following is taken directly from the CDC website (www.cdc.gov):

Based on what we know, those at high risk for severe illness from COVID-19 are:

- People 65 years and older
- People who live in a nursing home or long-term care facility
- People of all ages with underlying medical conditions, particularly if not well controlled, including: People with chronic lung disease or moderate to severe asthma; people who have serious heart conditions; people who are immunocompromised (including cancer treatment, smoking, bone marrow or organ transplantation, immune deficiencies, poorly controlled HIV or AIDS, and prolonged use of corticosteroids and other immune weakening medications); severe obesity (body mass index [BMI] of 40 or higher); people with diabetes; people with chronic kidney disease, undergoing dialysis; people with liver disease.

Cleaning Protocols

Portable restroom facilities, including door handles, will be cleaned before, during and after concerts.

Arrival times, Parking and Entering the concert grounds

- **Ground Opening** — The concert grounds will open 1½ hours before the concert start time. Please do not arrive earlier than 1½ hours before the concert is scheduled to begin.
- **Parking** — You may park where directed in the designated areas. Patrons with a handicapped parking placard may enter Gate D for parking. Golf carts will then shuttle you to the seating area.
- **Entering the grounds** — Please enter the main entrance, designated by signage. All other entrances will be closed. Tickets will not be sold at the door.
- **Maintain Social Distance** — Please maintain at least six feet of social distance as you approach and enter the concert grounds. Volunteers will be on site to help maintain safe distancing.
- **Concessions** — Beverage concessions will be available. Coolers and outside alcohol will not be permitted.
- **Pets** — Pets are not permitted on the amphitheater grounds. Service animals are allowed.

What to Expect as You Enter the Grounds

- **Avoid Interpersonal Contact** — Please maintain at least six feet of social distancing between household units, and please do not extend hugs, handshakes or physical greetings with others. Volunteers will be on site to help everyone maintain safe distancing.
- **Face Masks** — Face masks are required by state guidelines. Please bring and wear your own face mask. If you do not have a mask free disposable masks will be available at one of the check-in tables. Health officials recommend that children under age two DO NOT WEAR masks.
- **Temperature Check** — As you enter the concert grounds, a greeter will ask to check your temperature with an infrared, no-touch thermometer. This involves a quick, no-contact scan of your forehead. If you have a fever of 100.4 degrees, you will not be permitted to attend the concert.
- **Avoid Gathering in Common Areas** — Please avoid congregating anywhere on the concert grounds. Volunteers will be on site to help ensure that no one congregates.
- **Hand Sanitizer** — Hand sanitizer will be available at the portable bathroom facilities.
- **Concert Programs** — For our digital concert program, text “program” to (270) No physical concert programs will be distributed.

What to Expect at the Concert Site

Seating

- Seating will be limited to 2,000 people to ensure safe distancing. The 30-acre concert site normally accommodates over 8,000.
- **Chairs will not be provided. *Please bring your own seating.***
- Volunteers will escort you to a location to view the concert that is at least six feet away from another household.
- Please sit only with members of your immediate household unit.
- While waiting in line for restroom facilities and concessions, please maintain six feet from any other person. Volunteers will help everyone maintain safe distancing.

Leaving the Concert

- Upon the completion of the concert, please maintain at least six feet from other household units. PLEASE BE PATIENT. Although there will be more than one exit route from the parking area, exiting safely will take more time than usual.