

Concert Protocols

These protocols are intended to protect everyone's health, while enjoying our concert events. Thank you for your cooperation in adhering to the guidelines.

Please do not attend the concert if you are exhibiting symptoms of COVID-19 (fever, cough, sneezing, shortness of breath, loss of smell)

Attend at your own risk. We will have cleaning and social distancing protocols in place to protect everyone, but these do not guarantee that you will not be exposed to COVID-19. If you are in the high-risk categories defined by the Centers for Disease Control (CDC), we strongly request that you do not attempt in-person attendance. The following is taken directly from the CDC website (www.cdc.gov):

Based on what we know, those at high risk for severe illness from COVID-19 are:

- People 65 years and older
- People who live in a nursing home or long-term care facility
- People of all ages with underlying medical conditions, particularly if not well controlled, including: People with chronic lung disease or moderate to severe asthma; people who have serious heart conditions; people who are immunocompromised (including cancer treatment, smoking, bone marrow or organ transplantation, immune deficiencies, poorly controlled HIV or AIDS, and prolonged use of corticosteroids and other immune weakening medications); severe obesity (body mass index [BMI] of 40 or higher); people with diabetes; people with chronic kidney disease, undergoing dialysis; people with liver disease.

Cleaning Protocols

Public restroom facilities, including door handles, will be cleaned before, during and after concerts.

What to Expect as You Enter

- **Avoid Interpersonal Contact** — Please maintain at least six feet of social distancing between household units, and please do not extend hugs, handshakes or physical greetings with others.
- **Face Masks** — Face masks are required by state guidelines. Please bring and wear your own face mask. If you do not have a mask free disposable masks will be available at one of the check-in tables. Health officials recommend that children under age two DO NOT WEAR masks.
- **Temperature Check** — As you enter, a greeter will ask to check your temperature with an infrared, no-touch thermometer. This involves a quick, no-contact scan of your forehead. If you have a fever of 100.4 degrees, you will not be permitted to attend the concert.

- **Avoid Gathering in Common Areas** — Please avoid congregating in the lobby area. Ambassadors will be on site to help ensure that no one congregates. While waiting in line for restroom facilities and concessions, please maintain six feet from any other person.
- **Hand Sanitizer** — Hand sanitizer will be available at entry and high traffic areas.
- **Concert Programs** — No concert programs will be distributed.
- **Seating** — Attendance will be limited to 350 patrons, which complies with the governor's mandate to limit seating to 50% of the maximum permitted occupancy capacity of the event space, while maintaining at least six feet of space on either side of each household unit.
- **Leaving the Concert** — Upon the completion of the concert, please maintain at least six feet from other household units. Please be patient.